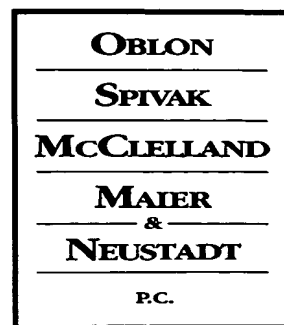




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Docket No.: 200054US2SRD

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313



ATTORNEYS AT LAW

MARVIN J. SPIVAK
(703) 413-3000
MSPIVAK@OBLON.COM

RE: Application Serial No.: 09/716,301
Applicants: Miwako DOI
Filing Date: November 21, 2000
For: CUSTOMER NAVIGATION SYSTEM AND
CUSTOMER NAVIGATION METHOD
Group Art Unit: 2141
Examiner: BAYARD D.

SIR:

Attached hereto for filing are the following papers:

Awaiting Further Action Status Request (in duplicate)

Our check in the amount of \$0 is attached covering any required fees. In the event any variance exists between the amount enclosed and the Patent Office charges for filing the above-noted documents, including any fees required under 37 C.F.R. 1.136 for any necessary Extension of Time to make the filing of the attached documents timely, please charge or credit the difference to our Deposit Account No. 15-0030. Further, if these papers are not considered timely filed, then a petition is hereby made under 37 C.F.R. 1.136 for the necessary extension of time. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,
MAIER & NEUSTADT, P.C.

Marvin J. Spivak
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DOCKET NO.: 200054US2SRD/sta



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF:

Miwako DOI

SERIAL NO: 09/716,301

GROUP NO: 2141

FILED: November 21, 2000

EXAMINER: BAYARD D.

FOR: CUSTOMER NAVIGATION SYSTEM AND CUSTOMER NAVIGATION
METHOD

AWAITING FURTHER ACTION STATUS REQUEST

Commissioner for Patents
Alexandria, VA 22313-1450

Sir:

The Patent Office is respectfully requested to inform the undersigned of the approximate date on which further action will be taken on this Application. An Amendment was filed May 12, 2004, responsive to and Office Action mailed February 27, 2004.

A duplicate of this letter is enclosed for your convenience.

Respectfully Submitted,

OBLON, SPIVAK, McCLELLAND,
MAIER & NEUSTADT, P.C.

A handwritten signature in cursive script, appearing to read "Marvin J. Spivak", written over a horizontal line.

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